

Recommended Amazon Drone Complaint Process

SAMPLE Email format provided below:

Send To: amazondronefeedback@amazon.com

Copy: fitzpkja@amazon.com; mccardle@amazon.com; esamb@amazon.com

Subject Line:

Copy:

Jim Fitzpatrick - Regulatory Affairs Specialist for Amazon Prime Air

Matt McCardle - Head of Global Infrastructure, Expansion, & Regulatory, Amazon Prime Air

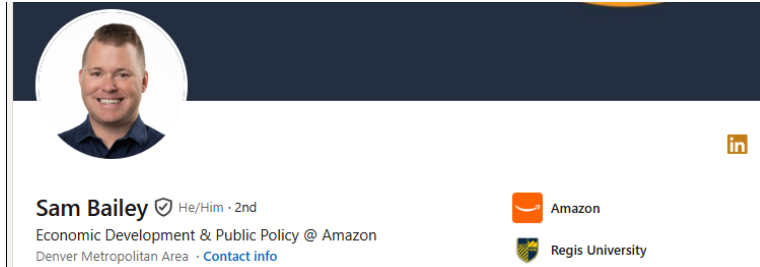
Suggestions:

- Send your email to the primary drone complaint email address provided above
- Copy **ALL three** Amazon employees involved with Drones (emails provided and Contact Info on following page as an FYI)
- Subject Line: Mention Amazon Drone complaint for your specific city such as Richardson, Texas or whatever you like
- Above your email body, copy the two Executives names and title over this area (Jim & Matt), this will highlight the importance and spike out that they were copied. See above.
- Email Body – Whatever you would like to state, mention this is a constant annoyance, etc. attaching videos of low flying drones is always good, etc.
- **Multiple Complaints** – An individual is NOT limited to only one Amazon drone complaint, submit as many complaints as one feels is appropriate especially since this is a constant ongoing problem

FYI - Amazon Contacts for Drone Issues

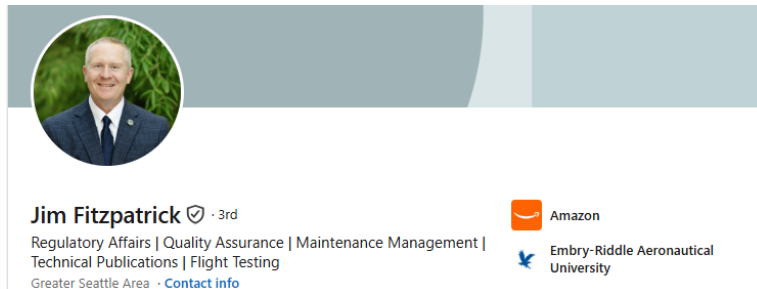
A) Sam Bailey (esamb@amazon.com)

Economic Development & Public Policy at Amazon



B) Jim Fitzpatrick (fitzpkja@amazon.com)

Regulatory Affairs Specialist for Amazon Prime Air



C) Matt McCardle (mccardle@amazon.com)

Head of Global Infrastructure, Expansion, and Regulatory, Amazon Prime Air

